

# Outreach Resource Center for Culturally Diverse Elders

*A Program of the  
Florida Department of Elder Affairs  
Secretary Terry White*

STATE OF FLORIDA

DEPARTMENT OF  
ELDER AFFAIRS

Funded by a grant from the Administration on Aging

# The Facts

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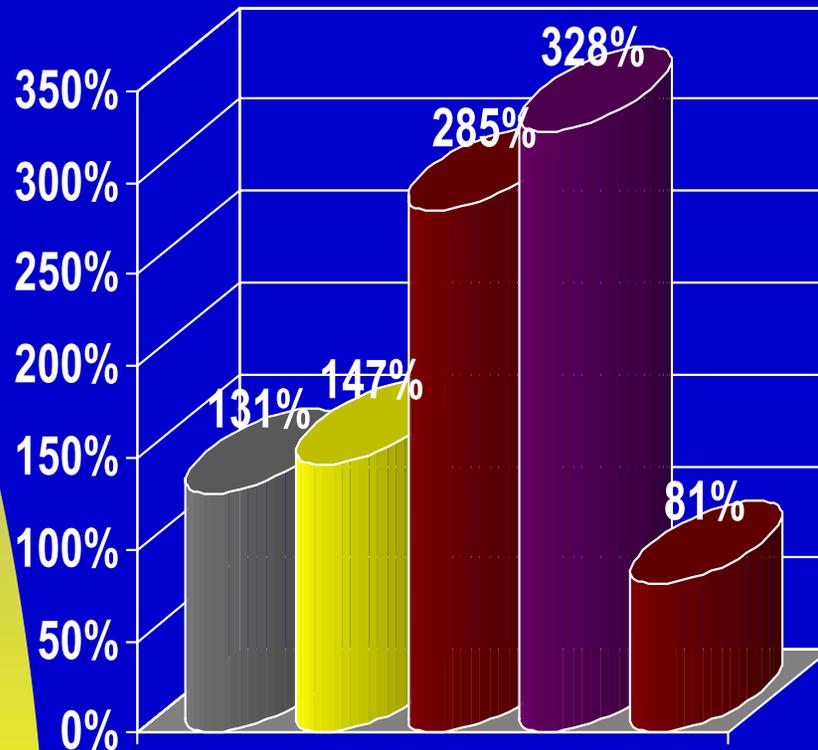
- By the middle of the 21<sup>st</sup> century, 1 out of 3 older persons will be from a culturally distinct group.
- A greater number of elderly individuals will be in need of health and human services.
- This demographic need increases the need for direct service providers to become culturally competent.



# Population Estimates by 2030

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Percentage Racial and Ethnic  
Elder Population Increase

- African-Americans/Blacks
- American Indians, Eskimos and Aleuts
- Asians and Pacific Islanders
- Hispanics/Latino
- Caucasians

# Interesting Tidbit

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**Only 35% of Asian Americans find it very or somewhat easy to find health information in their language of preference, while 57% of Hispanics find it very or somewhat easy.**

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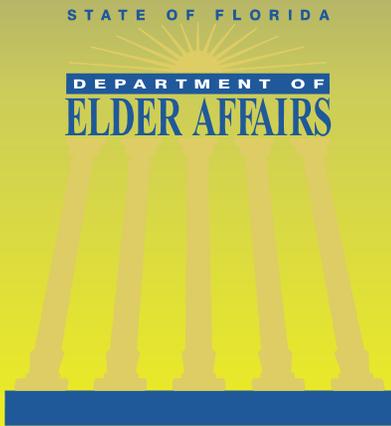
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# Program Objective

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**To provide information on education and outreach strategies to culturally distinct and non-English speaking elders regarding Medicare fraud, error and abuse.**





# Customer Service

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- **A national technical assistance call center accessed via a toll-free phone line**
- **Operates 8:00 am-8:00 pm Eastern Standard Time**
- **Request information, resources or receive specialized project consultation**
- **We'll do much of the legwork for you!**

# How to Reach Us

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**Florida Department of Elder Affairs**  
**4040 Esplanade Way, Suite 270**  
**Tallahassee, Florida 32399-7000**

**Toll-Free Phone – 1-866-367-2335**

**Toll-Free Fax – 1-866-452-5299**

**E-Mail – [FORCE@elderaffairs.org](mailto:FORCE@elderaffairs.org)**

**[www.orccde.org](http://www.orccde.org)**

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